

**Rental conditions**                      **Terms & conditions apply from 1 January 2016**

**The following conditions apply to rental:**

- Delivery is only to the ground floor, unless other things are agreed to by the company. The distance from our car to the installation site must not exceed 15 meters – stairs count 1 meter per step. In special circumstances, we are happy to prepare an offer.
- When delivering jukeboxes and soft ic emachines, we must be informed in advance and approve any stair cases. Due to the weight of the machines, special equipment is required.
- Unless otherwise is agreed, the leased property is considered leased for the entire period – it depends on the customer. If the customer does not receive the rented material back in time, extra rent can be charged.
- It's not permitted to put a sticker or similar on our equipment.

**Cancellation**

- If the rental agreement is canceled later than 14 days after the order confirmation has been received by ShowTech, haft the rent is paid. If canceled later than 7 days before delivery/pickup, full rent is payable.
- A rental agreement can be adjusted down by up to 20% up to 14 days before delivery/pick-up.
- A rental agreement can be settled up to 3 days before delivery/pickup.

**Liability for damages**

- The customer is always liable for unexplained loss, damage or painting of the rented property.
- If repairs can be carried out by the customer at the customer's expense.
- In the event of loss og damaget hat cannot be repaired, replace to full and new value.
- Poorly cleaned tableware, tables and chairs are re-invoiced at the same price as the rental price.
- ShowTech is not liable for personal injury or damage cause by the rented property.

**Insurance conditions**

- Showtech Event Group keeps the rented tents fire and theft insured. The price for this is 5% of the rental price, unless the tenant has sent documantation for simiar insurance to ShowTech no later than 14 days before the delivery begins.
- The customer has a deductible for damage to the tent of 10% of new value, however a minimum of DKK 6.000.
- Replacement of damaged or lost service and other equipment will be invoiced at new value.
- For rentals where no insurance has been taken out on the tent, the tent is at the customer's risk.

**Complaints**

- The ordered goods must be checked on receipt no later than within 24 hours after reception. If the customer has not, before use or no later than 24 hours after receipt, made ShowTech aware of the errors, the material is considered received in error-free conditions. Later complaints will not be accepted.

Bank: Nykredit – Reg. nr.: 8117 - Konto nr.: 1260671

- Our answering machine refers to mobile numbers after closing time.

### Tents

- The price of the tent includes setting up and dismantling and is for rent for one working day. When the tent is not in use, it must be closed.
- When renting party tents, the ground must be marked and ready no later than 5 days before delivery.
- When renting in the winter, where there may be snow, the ground where the party tent is to stand must be cleared.
- Floors in party tents follow the terrain. Any alignment must be done beforehand.
- If concrete blocks are to be used to fasten the tent, the tenant will be invoiced for these.

### Service

- Service, tables and chairs are returned in cleaned conditions unless otherwise is agreed.
- When using colored table paper on our tables, there **must always** be plastic in between.
- Service, tables and chairs must not be exposed to moisture and rain and must therefore always be stored indoors.
- The rented property must be packed in the associated boxes and collected before collection.

### Delivery time

- Wednesday before the weekend in which the rental is to be used, delivery day and time is stated.
- Usually we deliver tableware, tables and chairs on Thursday and Friday. We pick it up again Monday or Tuesday.
- Tents will normally be set up no later than Thursday and taken down again Monday and/or Tuesday.
- We reserve the right to deliver and pick up up to five days before and after the date of use. The same applies to setting up and taking down tents.

### Transport

- If the customer is responsible for transport, this MUSH be done in a clean closed car or closed box trailer. The customer is liable for any damage or defects.
- When picking up a big slush-ice machine and popcorn machines, two men are required, as they wigh a lot.
- Feel free to bring 2 people for pick-up/delivery, as you are responsible for unloading and loading the rented.

**TIMES FOR PICK-UP AND DELIVERY: MONDAY – FRIDAY 12.30 – 16.00**

Pick-up and drop-off at other times can be arranged.

We live at Kongstedvej 1, 4200 Slagelse.